

Shining the Light on Infection Prevention and Control: Reference Guide for Contracted Provider and Non-Designated Supportive Living Sites

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Infection Prevention and Control Central Zone

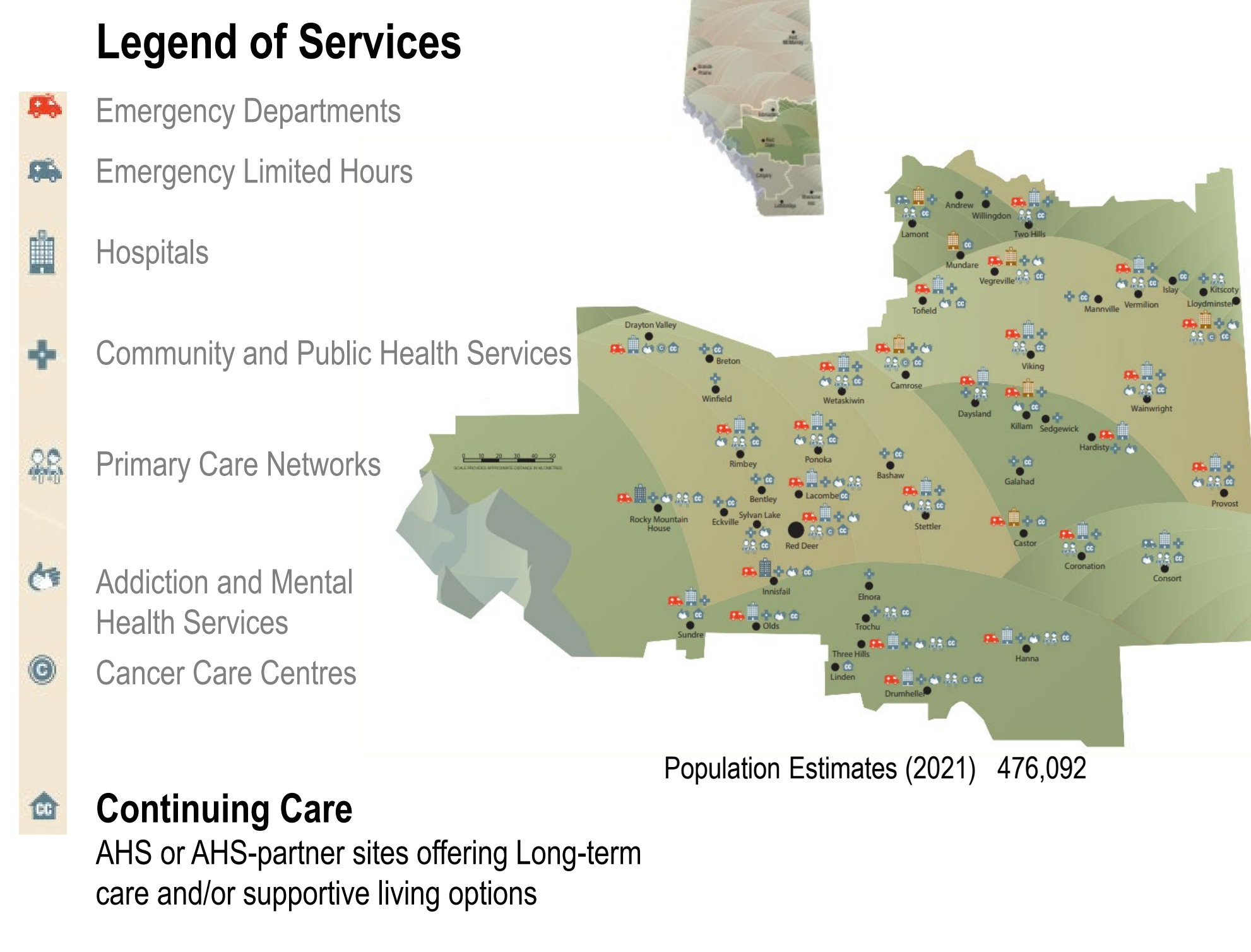


Issue

There are approximately eighty sites across Central Alberta contracted to provide designated supportive living and long-term care spaces. In addition, there are many non-designated senior living homes with varied corporate Infection Prevention and Control (IPC) support. Sites may have a manager, educator, Director of Care, housekeeping, and dietary leads in addition to the point of care staff.

Staff turnover in these settings is common, in both leadership positions and those responsible for resident care. IPC information often is not passed on to the next generation.

Educating new staff to the IPC practices, protocols, and resources is important to create an awareness the role of IPC in resident safety and the prevention of healthcare-associated infections.



Project

We developed a reference guide as a tool for consistent messaging when orientating staff to the resources and services that IPC provides.

The Central Zone (CenZ) IPC Editing Working Group reviewed the information of the reference guide for relevancy and accuracy.

Communications personnel approve the guide with AHS branding and support any web-related postings.

We are pursuing having an electronic version available on the provincial Continuing Care Connections CenZ page.

We used an email survey to ask our providers about the type of IPC best practices and related information they would want us to share.

From the onset, keep in mind: What's in it for me (WIIFM) for the sites.

Project (continued)

How to Access Web Resources

Infection Prevention and Control (IPC) Reference Guide: Contracted Provider and Non-Designated Supportive Living Sites

Central Zone IPC

The Continuing Care Infection Control Professionals (CC ICs) are available Monday through Friday from 0800-1615 (excluding holidays). The contact information for the CC ICs can be accessed via the IPC webpage for [Central Zone](#).

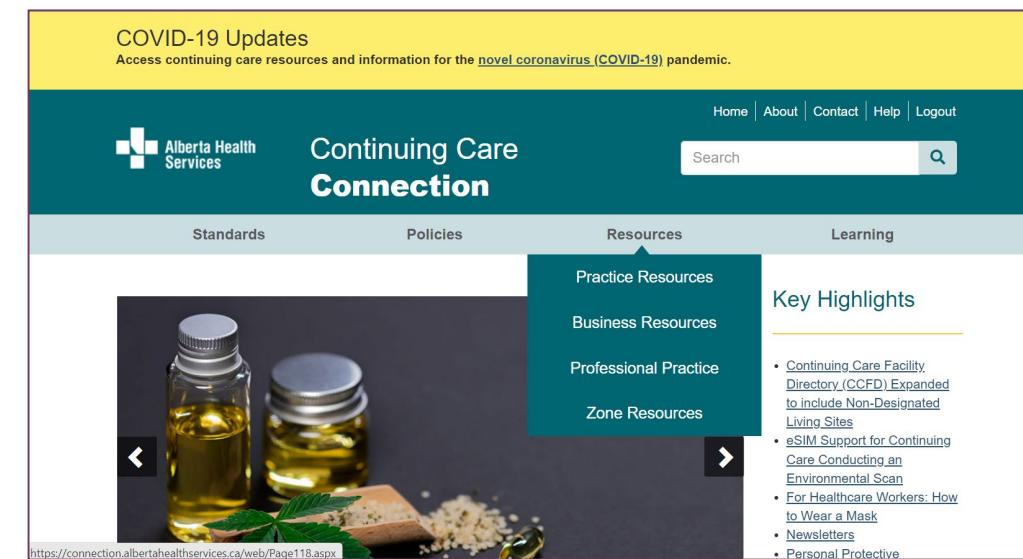
The intent of this resource is to guide staff to IPC related information. Consider saving this document to your computer desktop. Please review this video to help navigate to the IPC resources:

You can access resources through [Continuing Care Connections](#). You will require an account to access



Scan to play video

Once you have logged into Continuing Care Connection, with your computer mouse, hover over "Resources" and click on "Practice Resources" as shown below. Then select Infection Prevention & Control (IPC) from the list of topics.



- Elimination
- Equipment & Assistive Devices
- Home Care
- Infection Prevention & Control (IPC)
- Medication Management

The screenshots provide the pathway to the main IPC Webpage where you will find provincial IPC resources. If you wish to obtain zone-specific information, you click on the map of Alberta – Central Zone.



The guide allows for just-in-time education for new managers, staff and IPC designates.

Key Information Shared

ABOUT AREA | FIELD HEALTHCARE | INFORMATION FOR | CAREERS | NEWS | AREA BY ZONE | ENGAGE

Infection Prevention & Control

Infection Prevention & Control (IPC) is indicated in **preventing infections** required within healthcare facilities.

Learn about:

- IPC Goals
- IPC Roles and Responsibilities
- IPC Standards and Guidelines
- IPC Tools and Resources
- IPC Training and Education
- IPC Monitoring and Reporting
- IPC Outbreak Management
- IPC Research and Innovation

Continuing Care Connections

Resource Manuals

Routine Practices

Best Practice Recommendations

Hand Hygiene

Personal Protective Equipment

Equipment Cleaning

Outbreak Management

Education & Training

Surveillance & Reporting

Outbreak Management

Related Programs

Related Programs

Related Programs

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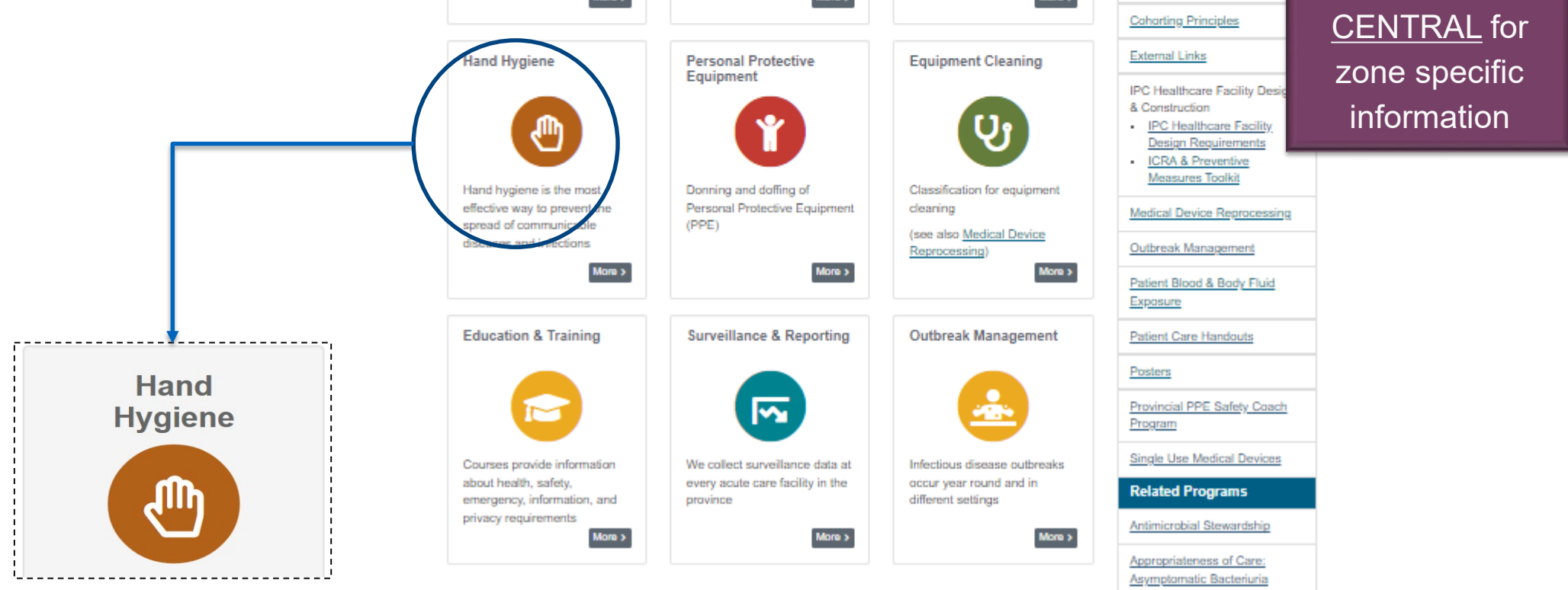
Related Programs

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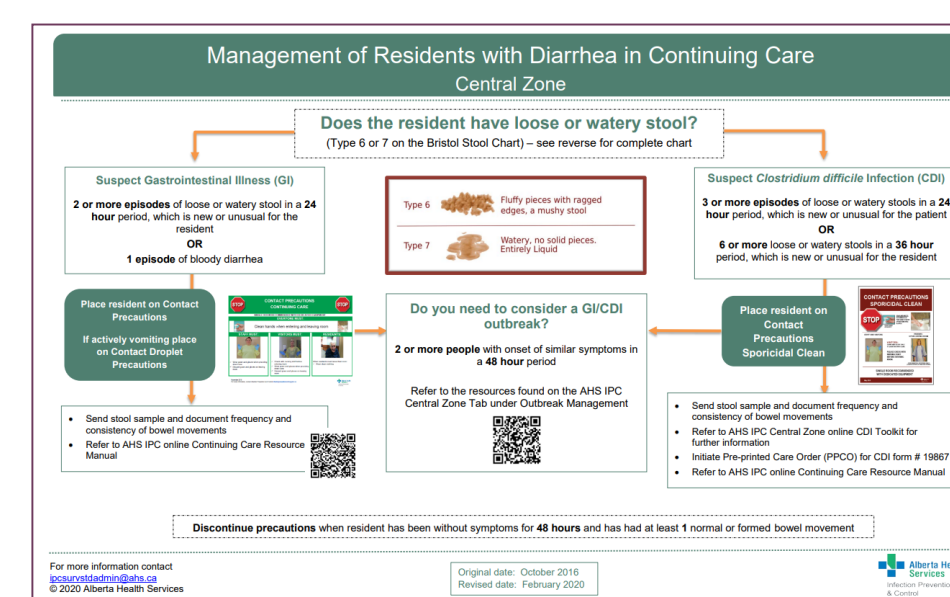
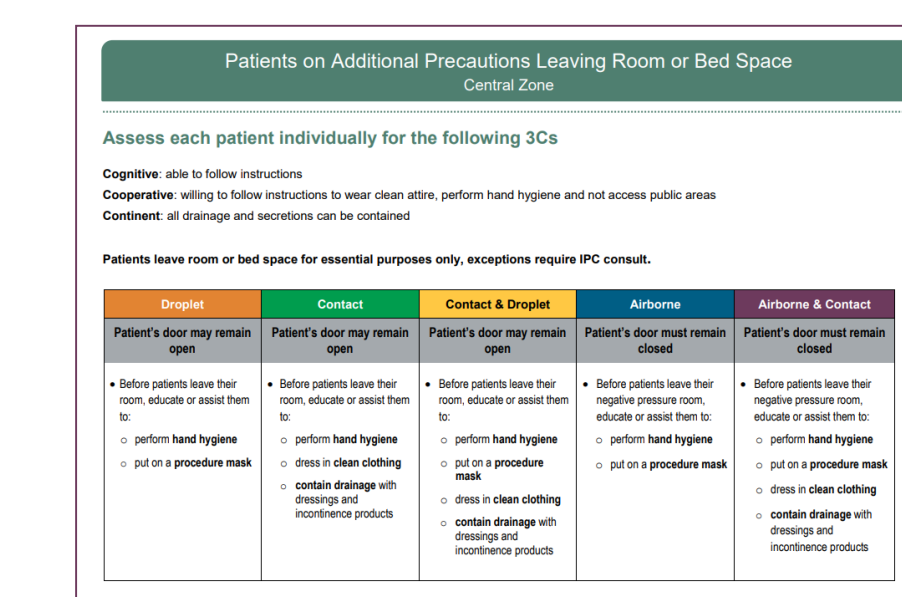
Provincial Webpage Screenshot



Posters can be found on the [Central Zone](#) tab

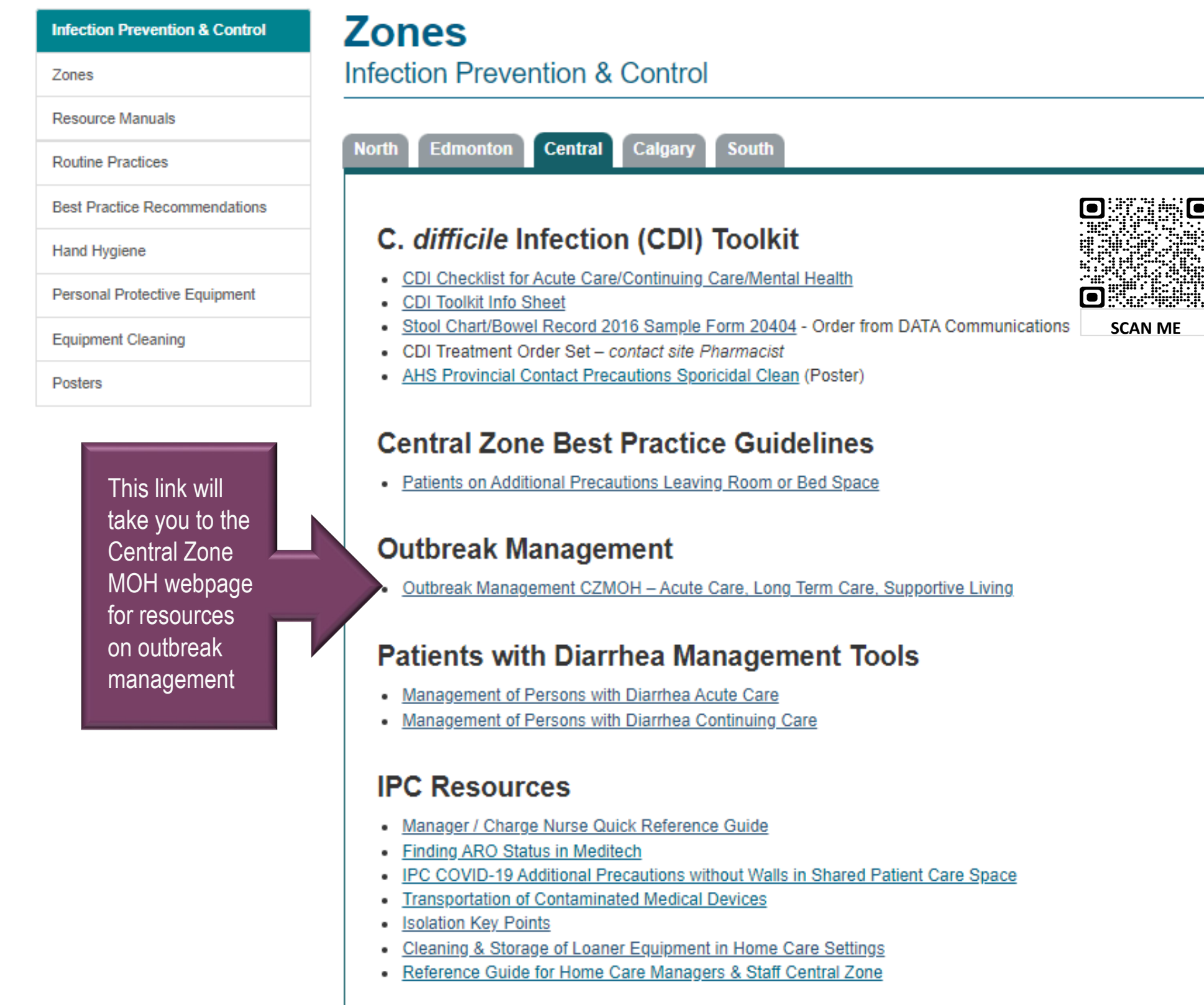
A couple of examples:

- Ambulation While on Additional Precautions
- Management of Persons with Diarrhea in Continuing Care



Project (continued)

Central Zone Webpage Screenshot



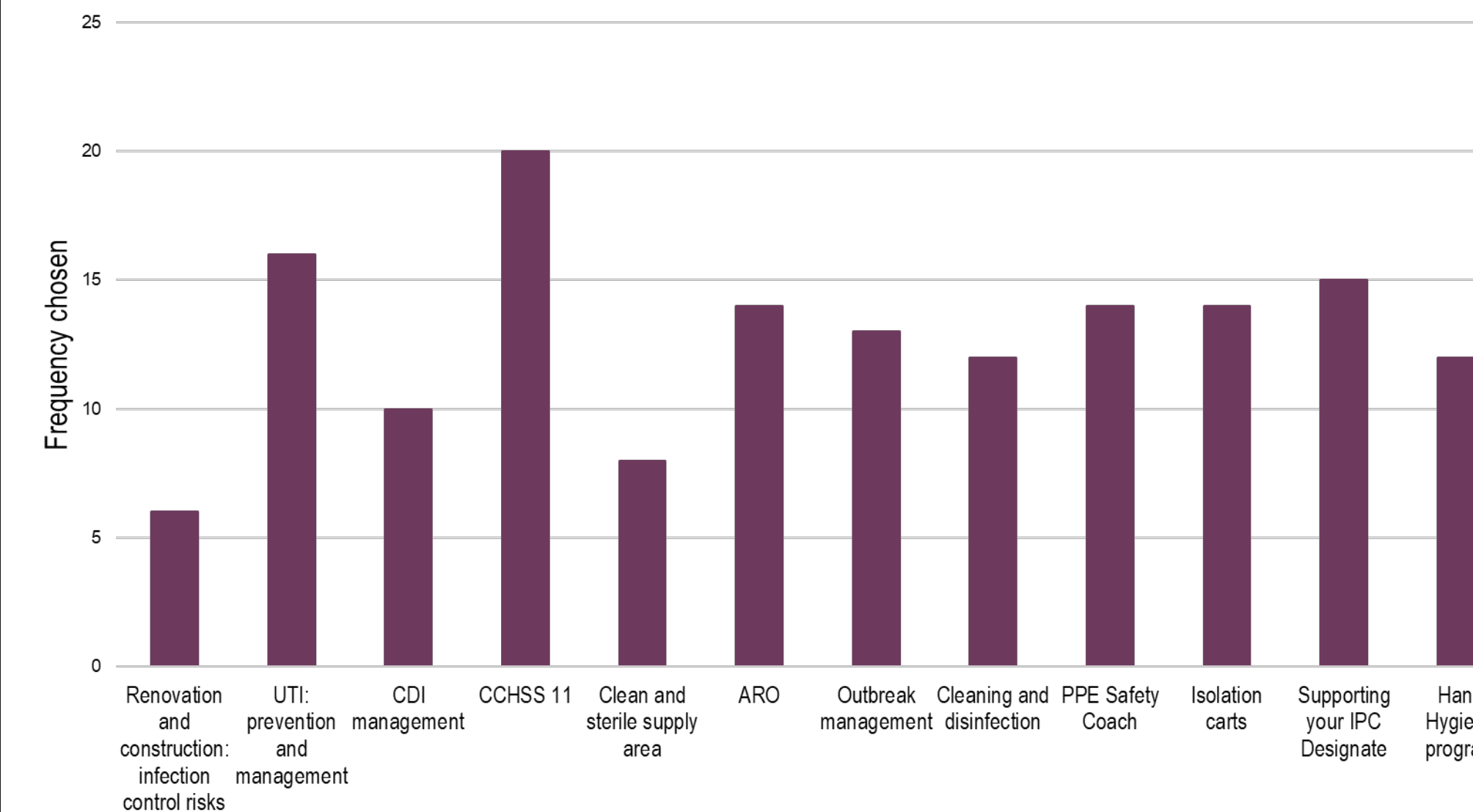
This link will take you to the Central Zone MOH webpage for resources on outbreak management



Communicate in the manner in which information can be best received.

Survey

IPC Topics

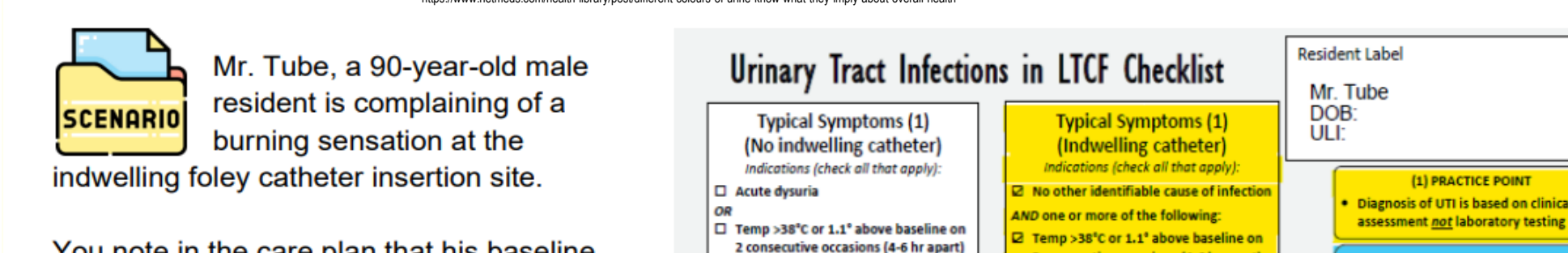


Manager Moments

Contracted Provider and Non-Designated Supportive Living Manager Moment Central Zone IPC March 2023

Symptom Free Pee ... Let it BE!

A major factor driving the emergence of antibiotic resistant organisms (AROs) is inappropriate urine testing and antibiotic treatment of asymptomatic bacteriuria (ASB). ASB is the presence of bacteria in the urinary tract without signs or symptoms of infection. Refer to [Symptom Free Pee ... Let it BE!](#) on improving urine testing practices.



Results

Having a standardized guide, shared with this group of providers, builds familiarity for and navigation to IPC-related resources.

The opportunity for the infection control professionals (ICPs) to build connections with the IPC Designate and facility staff is increasing due to the frequency and variety of interactions.

Key information and IPC web links conveyed in the guide include:

- zone and provincial information;
- ICP contact information;
- Notifiable Disease and Outbreak Management resources;
- posters;
- hand hygiene resources; and
- information on personal protective equipment (PPE), PPE Safety Coach Program.

The online survey results provided direction to the ICPs regarding topics of concern for the contracted-providers leading to topic-of-the-month presentations and Manager Moment emails.

Seniors' Health Contracted-Provider meetings provide an opportunity to communicate revisions to the guide. The guide allows for an opportunity for just-in-time education.

Lessons Learned

Our Path Forward...

Centralized online resource provides ease of access regardless of geographic location and site designation. Encouraging staff to save the guide on computer desktops allows for ready access to web links. The guide ensures staff have current and consistent information that supports IPC best practices to promote resident, visitor and staff safety.

The guide provides a standardized process and consistent messaging for ICPs when orientating staff and those responsible for resident safety, to the resources.

The resource guide is a valuable tool, based on a satisfaction rating of 86%.

Site designate orientation to the guide and its associated resources is an opportunity for the ICPs to enhance the professional relationship.

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