

## **Objectives**

- Why is healthcare associated infections' (HAI) surveillance important in LTC?
- Implementation process of HAI surveillance in Schlegel Villages
- Facilitators and barriers to implementation in LTC
- Lessons learned from the project
- Where do we go from here?

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## What is surveillance?

"Surveillance is the systematic, ongoing collection, collation and analysis of data with timely dissemination of information to those who require this information in order to take action."



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## Planning Data Collection Data Analysis Interpretation of Data Communication of Results Evaluation Education Communication Interpretation Analysis Interpretation Interpretation Interpretation Interpretation Interpretation

## Why is surveillance in Long Term Care (LTC) settings important?

- LTC homes have healthcare associated infection (HAI) rates comparable to hospitals
- 3 7 HAIs per 1,000 resident days Stausbaugh and Joseph, 2000
- The Ontario population requiring LTC is increasing Globard, 2017; Ministry of Finance, 2018
- Population at risk of HAIs is increasing
- Legislative requirements
- Long-Term Care Homes Act O.Reg. 79/10



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## Data: Acute care vs LTC

## Acute Care

- 722,000 HAIs occur (USA)
- 75,000 with HAIs die (USA)
- 200,000 HAIs (Canada)
- 8,000 deaths associated with HAI (Canada)

## LTC

- 1.6 to 3.8 million infections (USA)
- No data in Canada

Mortality rate 0.04-0.71 per 1,000 resident care days

- 21,880 388,370 deaths (USA)
- 2,886 51,237 deaths (Canada)

Sources: CDC NHSN; References 3-4

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## **IPAC capacity: Acute Care vs LTC**

## Acute care

- Funding available
- Expertise (training, Certification in Infection Prevention and Control)
- Executive support
- HAI data available
- Staff: 1 Full Time Equivalent (FTE)/100-150 beds
- Recommended: 3 FTE/500 beds (Health Canada, 2004)

- · Very limited funding
- · Limited expertise (training, Certification in Infection Prevention and Control)
- · Minimum executive support
- HAI data NOT available
- Staff: less than **0.1 FTE/100** beds (estimate)
- Recommended: 1 FTE/150-250 beds (Health Canada, 2004)



## **United States of America** Canada

\$4,400-\$6,300

## Legislation: Long-Term Care Homes Act – Ontario Reg.79/10

229. (1) Every licensee of a long-term care home shall ensure that the infection prevention and control program required [under the Act] complies with the requirements of this section.

- (3) The licensee shall designate a staff member to co-ordinate the program who has education and experience in...
  - (c) data collection and trend analysis;
- $\underline{(4)}\,$  The licensee shall ensure that all staff participate in the
- (5) The licensee shall ensure that on every shift,
- (a) <u>symptoms</u> indicating the presence of infection in residents are monitored in accordance with evidence-based practices...
- (b) the symptoms are recorded...



## Project: Trial a Surveillance Toolkit with a LTC Corporation

- Identified 2 LTCHs interested in trialing a surveillance toolkit
- Training provided to staff and ICP designates at LTCHs
- Trial over 3 months, feedback gathered throughout
- Feedback used to revise tools
- Rolled out revised toolkit with LTCH corporation
  - Training
  - Monthly webinars
  - Revisions and additional tools developed as needed

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## LTC Surveillance Pilot

- Trial
- January March 2018, 2 LTCHs trialed a PHO-developed surveillance toolkit
  - Daily surveillance forms
- Case definitions
- Case validation forms
- Surveillance reporting form
- Phase 1
- April 2018 March 2019, revised tools implemented by 17 additional LTCHs

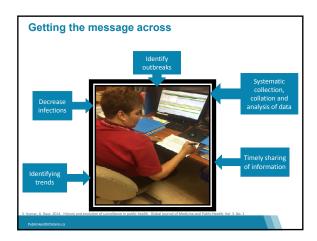
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## **Schlegel Villages**

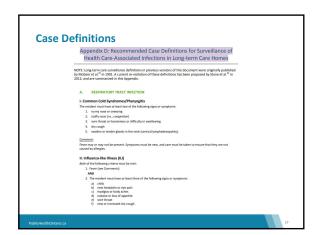
- We currently have 19 continuum of care Villages in Ontario.
- All the Villages except 1 have LTC, 1 Village is Retirement only.
- $\bullet$  We are in our  $10^{\rm th}$  year of a culture change journey to promote the social model of living moving away from the medical model

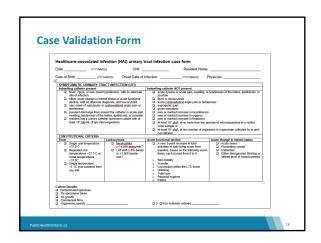
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## Why forge this path?

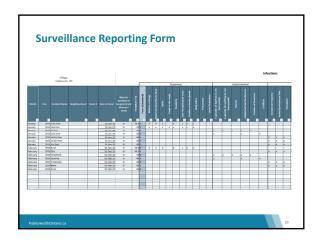


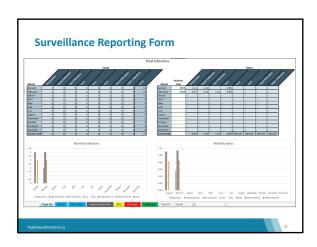
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Physician Diagnosis:			
Meets Case Definition			
□ SYMPTOMATIC U	RINARY TRACT INFECTION (UTI)		
☐ ARO: ☐ MRS	VRE □ ESBL		
DOES NOT MEET I			
□ Y □ N Healthcare □ Y □ N Communic	associated intection ble disease, reported to the Medical Officer of	Health//	
Comments: (hospitalizatio	recent out-patient visits, surgery, other):		





## **Implementation strategy**

- Initial testing with two homes and changes/improvements made into forms
- Improved data collection form and reporting form
- Gradual implementation (initial focus on UTIs)
- Monthly webinars: feedback and further improvements in data reporting form

April-May	June-August	September-October	November-December
Urinary tract infections	Respiratory infections	Gastrointestinal infections	Other infections

The Success

- Improved communication between shifts
- Highlighted the need for good practice for communal living.
- Knowledge of case definitions
- Collaboration
- Positive outlook for teams
- Tools at your fingertips
- Decrease in infections
- Tool to keep people accountable
- Visual tools

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## Challenges

- Computer document
  - Altering
  - Sharing
  - Understanding
- Participation
- Comprehension
  - Missteps-formula, user error, design error
  - Stakeholders

- Education for all team members
- Product quality
- Competing priorities
- Physician and family buy-in
- Time for infection control to collect the data

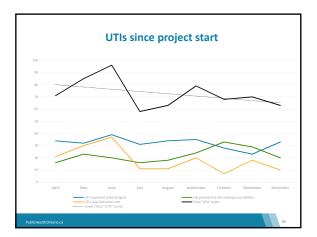
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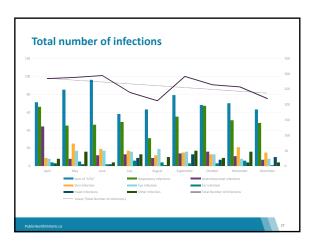
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## **Success story – respiratory practices**

- The geriatric consultation service was asked to assess an 78 year old woman for failure to thrive.
- She had previously lived in the community and had presented to the emergency department of an academic health sciences centre with shortness of breath.
- She was treated with corticosteroids and bronchodilators, as well as with a course of antibiotics.
- Yet, despite these treatments going on for 11 days, she remained dependent on oxygen and was becoming increasingly deconditioned.
- The clinical assessment of this patient by the consultant geriatrician revealed a very elevated jugular venous pressure, bilateral chest crackles and wheezing and evidence of bilateral pleura effusions.
- The clinical diagnosis was heart failure not infection.
- Her respiratory status responded to appropriate heart failure therapy.

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## **Early evaluation findings**

## **Facilitators**

- 1. Support from leadership
- 2. Enthusiasm and willingness to reduce infections
- 3. Monthly webinars
- 1. Troubleshoot challenges
- 2. Share ideas

## **Barriers**

- 1. Competing priorities
- a. Webinar attendance
- 2. Calculating resident-days
- 3. Compliance with nurses signing off on daily surveillance form every shift
- 4. IT support required

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## **Process evaluation**

- Webinar Participation
- Seven webinars were offered to support implementation
- ICP designates attended 0-5 webinars
- Mean of 3 webinars attended
- Positive feedback from ICP designates who did attend
- Webinars were recorded, summary notes provided to everyone
- Unable to improve attendance but made information from webinars easily accessible

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# Time required to complete surveillance activities

## **Process evaluation**

- Training
- 11/13 ICP designates interviewed were able to maintain ongoing training of front-line staff (95-100%) on surveillance tool
- Use of the tools
  - 11/13 ICPs designates reported consistently using standardized case definitions
  - 12/13 ICP designates reported consistently using the surveillance reporting form
    - Seven reported struggling with submitting the form to the health informatics coordinator on time

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### **Lessons Learned**

- Barriers identified at the early stage of implementation
- Staff turnover
- Clear communication of staff changes is required
- Process to train new ICP designates in process is necessary
- Competing priorities
- Impedes ICP designates ability to conduct surveillance, use tools and attend webinars
- Successes
- ICP designates liked having a reporting form that generates graphs they can use at IPAC meetings
- Using standardized case definitions resulted in fewer infections (meeting case definition)

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## What is next?

- Final evaluation with focus on implementation barriers and forms (corporate approach)
- Changes made in forms and implementation strategy
- Implementing revised forms with additional 10-12 homes
- Evaluation of implementation (non-corporate approach)
- Additional antimicrobial utilization data on UTIs and respiratory infections

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## Questions?



For further information or questions, please contact us at: ipaccentralwest@oahpp.ca

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