

# An Integrated Approach to Hand Hygiene: Engaging Patients and Families

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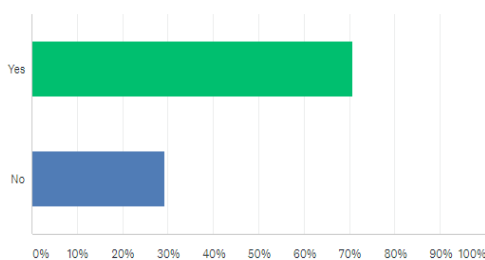
In collaboration with the Patient and Family Advisory Council (PFAC), the Infection Prevention and Control (IPAC) department at the Scarborough Health Network implemented a patient education model that focused on increasing patient's knowledge and awareness of hand hygiene. The education model consisted of four strategies: creating new patient centered hand hygiene posters for each patient room; making hand sanitizer accessible to patients and families within the patient room; creating educational brochures; and ensuring that hand hygiene stations on entrance to the inpatient unit are accessible to family and visitors.



## Evaluation Results:

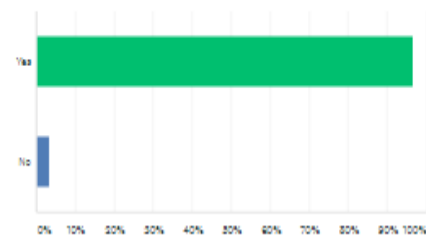
Have you seen the hand hygiene poster in your room?

Answered: 41 Skipped: 0



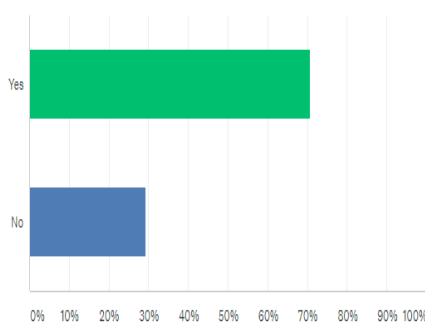
If you answered "yes" to Q1, do you understand when you should be cleaning your hands while in hospital?

Answered: 30 Skipped: 11



Have you used the hand sanitizer at your bedside?

Answered: 41 Skipped: 0



If "yes" to Q3, when did you use the hand sanitizer? (Select all that apply)

Answered: 31 Skipped: 10

