



2019 CONFERENCE ON PATIENT SAFETY
Quebec City, Canada Ville de Québec, Canada
May 26-29, 2019 Du 26 au 29 mai 2019

Presented by Alicia Cole No Conflicts of Interest to Report May 27, 2019

BONJOUR

et bonne mati née.
Je m'appelle Alicia Cole
Merci de m'avoir invitée à parler.
Je suis très heureux d'être ici.





What You Do Matters
A Patient's Story

@SafetyASAP



I did my due diligence and homework.






2 Million Patients a year
contract **Hospital-acquired Infections**

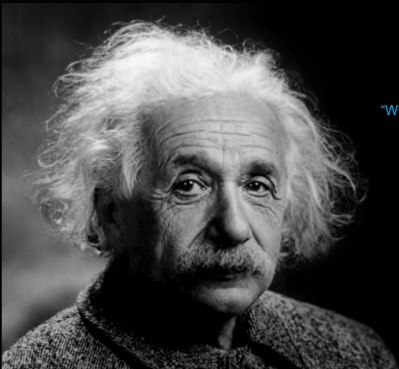


Infections are the fourth leading cause of death in Canada.



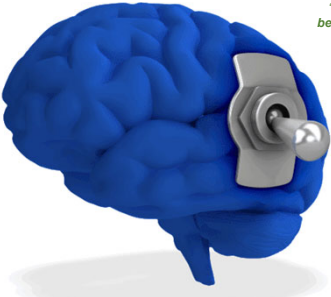
Each year in Canada, more than **220,000 healthcare associated infections** result in **8,500-12,000 deaths**, and the rates are rising.

One in nine hospital patients in Canada get a healthcare associated infection.



"We can't solve problems by using the **same** kind of thinking we used when we created them."


Albert Einstein




"Do not conform to the pattern of this world, but be transformed by the renewing of your mind."
Romans 12:2

TRANSFORM YOUR THINKING

<i>Traditional Thinking</i>	<i>New Perspective</i>
Obese	  
Elderly	
Smoker	
Sedentary	  
Diabetes	
Chronic Illness	
Non-Compliant	
No English	  
Supportive Family	

Great Teamwork  Open Communication



Fever, Pain & Nausea
fièvre, douleur & nausée

"Something just wasn't right."



Severe Pain, Increased Nausea, Swelling
Douleur Sévère, la Nausée, Gonflement

August 19th - Doctor makes a 2 inch opening
Le docteur fait une ouverture de deux pouces



August 20th - Doctor & Mom open and pack stomach with gauze.
Docteur et maman s'ouvrent et remplissent le ventre de gaze



Communication is More Important Than Ever
Following an **ADVERSE EVENT**



DON'T SHUT THE PATIENT AND FAMILY OUT!
NE FERMEZ PAS LE PATIENT ET LA FAMILLE!

Address patient concerns with INTEGRITY, HONESTY, and COMPASSION.
Répondez aux préoccupations des patients avec intégrité, honnêteté et compassion.



Sepsis, Pseudomonas, MRSA, VRE, Necrotizing Fasciitis









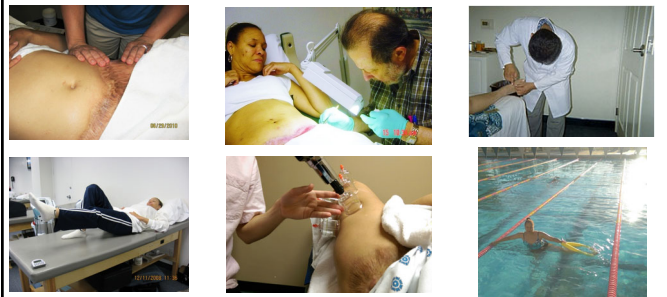


No preventable infections for patients. Ever.



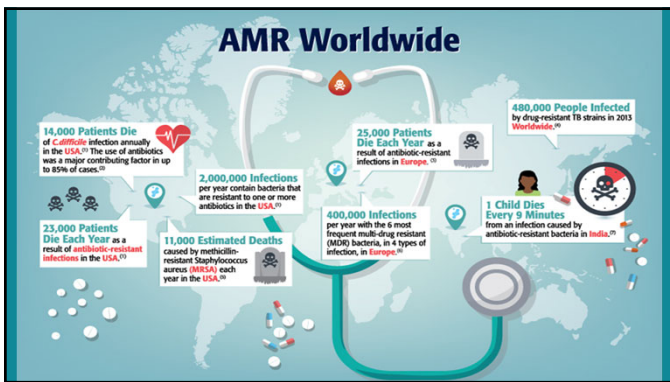


Patient's lives are forever changed following infection.
La vie du patient est changée pour toujours après l'infection.





Now More Than Ever Patients Need You!







Innovate Conduire Motivate
Advocate Inspirer Mentor
Nurture Apprendre Advance
Create Innover
Avocat Collaborate Lead Inspire
Défi Lobby Teach

WHAT CAN YOU DO?





**NO Infections
In our facility!**

**TAKE THE
LEAD**

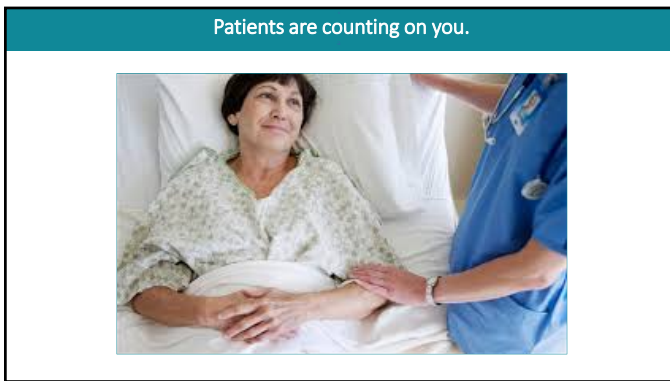
Set the cultural tone


Every department is part of your Infection Prevention Team.
Will you coach them to victory?









What You Do Matters! 

How can you inspire, motivate, and advance a culture committed to infection prevention and control?



“One person **can** make a difference, and **everyone** should try.”



President John F. Kennedy

“**Nothing** can stop you remind the world who **you are!** **Do** what you need to do to **achieve** results.”



*Molly Blake
President IPAC Canada Board of Directors*

The Cole Family Thanks You!



Please feel free to follow me on Twitter at: [@SafetyASAP](#) and [@MizCole2u](#)
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