Appendix B

Hand Hygiene Pilot Project Letter of Intent Requirements

The following information must be included in your Letter of Intent:

General information

- Name of contact person and contact information for questions related to Letter of Intent.
- 2. Description of hospital (number of beds, services provided).
- 3. Description of recent or current hand hygiene initiatives (pilots will include a combination of hospitals with and without current hand hygiene programs).
- 4. List of current hand hygiene champion (s) within your institution and why they are perceived as champions.

Pilot Site Requirements

- 1. Demonstrated commitment from management, CEO, staff and physicians including a letter of commitment signed by the CEO
- 2. Commitment to provide alcohol-based hand rub at point of care within the three month preparation phase
- 3. Established process for collecting MRSA/VRE rates
- 4. Agreement to include hand hygiene questions on patient satisfaction surveys (eg. NRC Picker)
- 5. Identification of unit preferences for inclusion in the pilot
- 6. Completion of web-based baseline survey (See accompanying memo from Dr. Sheela Basrur)

If selected, pilot hospitals will agree to:

- test and evaluate materials and processes including; implementation guides, promotional materials, materials designed to encourage patients to become involved in their own health care, teaching materials and Q & As, evaluation tools including staff and patient surveys, interview guides,
- conduct routine hand hygiene compliance audits using a standard observation tool and process
- identify and address human factors/barriers
- assess program impact on hand hygiene practice and awareness levels
- appoint an onsite project coordinator
- make healthcare workers available for training sessions and meetings related to the project
- obtain ethics approval from their institution

Selection Criteria

Sites will be selected based on the following criteria:

quality of Letter of Intent;

- evidence of senior level support and commitment;
- readiness to implement the hand hygiene pilot program
- · representative of a variety of sizes and geography and including;
 - o Academic Teaching
 - o Community Hospitals (small, medium and large)
 - o Chronic and Rehabilitation

Submission Deadline

Letters of Intent are due by 4:00 p.m. on Thursday, July 6, 2006.

Letters of Intent and any questions should be directed to:

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